

## Notice of Change on Terms and Conditions of Delivery Service

Thank you for your continued support to Yamato Transport (HK) Ltd (“Yamato”). Please be informed that the Standard Terms and Conditions for TA·Q·BIN Service within Hong Kong (“Standard Terms and Conditions”) shall be revised with effect from 1<sup>st</sup> April 2016 (“Effective Date”) as follows:

Items	Section	Details
<b>1. Claims</b>		
Yamato’s maximum liability for loss of Delivery Item;	10.4	Adjust Yamato’s maximum liability for loss of the Delivery Item from <b>HKD\$10,000</b> to <b>HKD\$3,000</b> .
Yamato’s obligation to act on claims before the transportation fees have been paid	10.6	Specify that Yamato is not obliged to act on any claims until all the Fees in respect of Delivery Item have been paid. Customer could not deduct the claimed amount from any of their outstanding balance owed to Yamato.
Yamato’s maximum liability for loss of Document shipment;	10.8	Specify that Yamato’s maximum liability for the loss of Document shipment is limited to the amount of the Fees charged in respect of that shipment.
Retrieval of the damaged Delivery Item for inspection	10.10	Specify Yamato’s right to retrieve the damaged Delivery Item for inspection and Yamato’s ownership of that damaged Delivery Item after compensation has been settled.
<b>2. Customer’s obligations</b>		
Provision of complete and accurate delivery instruction in respect of the Delivery Item	2.3, 2.4	Specify customer’s obligation to state on a consignment note provided by Yamato in respect of each Delivery Item all information required in the consignment note.  Specify customer’s obligation to provide Yamato with complete and accurate delivery instruction in respect of the Delivery Item.
<b>3. Yamato’s liability</b>		
Loss or damage in connection with customer’s failure in providing complete and accurate delivery instruction and sufficient packing	2.1, 2.4, 9.1	Specify that Yamato will not be liable for damage and loss in connection with customer’s failure to provide complete and accurate delivery instruction and sufficient packing in respect of a Delivery Item on the consignment note.

Items	Section	Details
4. Refusal of shipment		
Shipment with the delivery address shows only PO boxes or postal codes	4.1, 7.1	Specify that Yamato will decline to deliver shipment with the delivery address shows only PO boxes or postal codes will be declined by Yamato.
5. Others		
Unify terms and abbreviations	N/A	Change from “shipment charges” to “Fees”; Chinese “最佳交貨日期”/“最佳時段”(“Preferred Delivery Date”/ “Preferred Time Zone”) to “希望收件日期”/“希望收件時段”(“Preferred Delivery Date”/ “Preferred Time Zone”); “Yamato” to “雅瑪多”(“Yamato”) (only change in Chinese version),etc.

Should you continue to use any of Yamato’s delivery service or other related services after the Effective Date, you shall be considered to agree the above amendments.

With effect from the effective date, the Transport Agreement signed by you upon account registration shall remain in effect. However, the standard terms and conditions of TA·Q·BIN Service set out in the Transport Agreement shall be based on the revised Standard Terms and Conditions.

With effect from the effective date, the original version of the Standard Terms and Condition printed on Yamato’s consignment note or other documents shall cease to be effective. You may continue to use the above consignment notes or documents but the revised Standard Terms and Conditions will apply.

For enquiry or response regarding the amendments, please contact our staff or call our Customer Services Hotline at (852) 2829 2222.

You may visit any of our service centres or official website at [hk.ta-q-bin.com](http://hk.ta-q-bin.com) to obtain the new version of the Standard Terms and Conditions on or after the Effective Date. Should there be any discrepancy between the English and other language versions of this notice, the English version shall prevail.

Yamato Transport (Hong Kong) Limited  
March 2016

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